

COMMUNICATION (COM)

COM-1137 Communication Skills (1.5 Credits)

This is a 16-hour course for students enrolled in the Culinary Careers Diploma. The course focuses on communication skills necessary for attaining, maintaining and advancing in a career in the food service and hospitality industry. Not available for supplemental.

Instruction (1)

Equivalent to COM-137.

COM-1152 Transcultural Communication (3 Credits)

This course is designed to assist international students to function confidently and comfortably across cultures and includes a focus on effective communication skills and on culturally appropriate attitudes. Students will also be expected to gain awareness of their own cultural identity and communication style that will serve as a foundation for understanding transcultural communication. Not available for supplemental.

Instruction (3)

Equivalent to COM-152.

COM-1155 Customer and Team Relations (1.5 Credits)

Effective relations with both customers and team members are essential for organizations to be successful. This course equips students with customer service skills that will result in a Service Best certificate. Team relation exercises will help equip students to function in work settings.

Instruction (3)

Equivalent to COM-155.

COM-1158 Leadership Communication Skills (1.5 Credits)

This course will provide learners an opportunity to explore their personal communication style and to develop the interpersonal skills needed for effective relationships in the workplace. The importance of understanding group dynamics, leadership styles, conflict resolution strategies, and team development models will be reinforced using business scenarios.

Learners will also gain knowledge on how to facilitate a successful meeting, as well as prepare for behaviour descriptive interview questions. Each learner will be exposed to public speaking by doing an individual presentation to their peers.

Instruction (3)

Equivalent to COM-158.

COM-1159 Applied Interpersonal Communication (3 Credits)

Healthy communication is an essential skill for justice professionals.

This course requires learners to focus on self-awareness and self-esteem before moving into the interpersonal area of verbal and non-verbal communication. These concepts are the foundation of practical applications of the interviewing techniques, skills, and strategies required to gain information from offenders and effect personal change. A study of the ethical context for this work is key.

Instruction (4)

Equivalent to COM-159.

COM-1162 Interpersonal Relationships and Communications (3 Credits)

This course is designed to improve students' self-concepts and provide them with the skills to successfully relate with others on a personal, social and business basis. Designed for personal growth and attitude change, this course provides opportunities to develop communication skills, recognition and understanding of self concept, skills in enhancing interpersonal relationships, procedures for goal-setting and techniques for decision-making. Not available for supplemental.

Instruction (3)

Equivalent to COM-162, BUS-1168.

COM-1165 Public Safety Communications/Interpersonal Relations (3 Credits)

The development of professional and personal communication skills. An emphasis on actively listening, communicating verbally and non-verbally, collaborating with others, and presenting effectively. A focus on recognizing personal strengths to function in a team setting. Relevant public safety topics are used as a basis for further research and presentation. Not available for supplemental. Successful completion of COM-1159 and PRS-1172 is deemed equivalent to COM-1165.

Instruction (3)

COM-1170 Helping Relationships (3 Credits)

This course covers techniques of interpersonal communication through introduction to the helping relationships process. In the process, the client is an interactive participant; the direction of the interaction is provided by the client. Topics include problem-solving, decision-making, conflict resolution, characteristics of a helper, and the helping process. Hands-on helping skills are developed in order to communicate more effectively with clients. Not available for supplemental.

Instruction (3)

Equivalent to COM-170.

Requisite courses: Take COM-1162 or NSG-1173 (Required, Previous).

COM-2263 Interpersonal Skills in Enforcement (3 Credits)

A skills based approach to handling sensitive situations encountered in the natural resources enforcement field. Emphasis is placed on verbal judo and technical communications.

Instruction (3)

Equivalent to COM-263.

COM-3350 Strategic Consulting (3 Credits)

An examination of the skills necessary for successful consulting, professionally engaging clients and implementing techniques to generate accurate and competitive advantage. A focus on experiential practice with consultation and project management techniques in the context of the diverse cultural and social variability within the agriculture field.

Instruction (3)

Requisite courses: Take COM-1162 (Required, Previous).